

CLIENT INFORMATION QUESTIONNAIRE



PHARMACY

Name: _____ Balance Date: _____ / _____ / _____
Address: _____ Phone: _____ Home: _____

Cellphone: _____

Postcode _____ Email: _____

To ensure we have your correct contact details, please advise if any of the above information is incorrect.

For Preparation of Annual Financial Statements

Please provide the relevant information as requested in each section and indicate when completed or not applicable by ticking the appropriate box.

1. We agree to the terms of Engagement listed on page two and confirm that the information supplied above is accurate and complete.
2. We hereby authorise **Moore Markhams Auckland** to seek any additional information they may require for the purpose of preparing our financial statements and statutory requirements with the Inland Revenue Department and Registrar of Companies from our Solicitor, Advisor, Employees, Bank, ACC or other financial institution to supply such information. We authorise **Moore Markhams Auckland** to sign Income Tax, GST and other associated returns on our behalf.
3. We confirm for the purposes of the Privacy Act 1993 that the information contained in this questionnaire has been provided to **Moore Markhams Auckland** to enable them to fully advise us in the management of our financial affairs and authorise **Moore Markhams Auckland** to utilise that information for that purpose in such manner as they may consider appropriate including, by way of example and not limitation, the preparation and completion of annual accounts and income tax returns, the provision of information to our banks, solicitors or other advisors.
4. We confirm that **Moore Markhams Auckland** will provide assistance in meeting tax obligations, including advice on payments and/or reminder letters for taxes due. However, the responsibility for paying the correct tax on time rests with the taxpayer, not **Moore Markhams Auckland**.

I / We confirm that the information contained in this questionnaire is correct.

SIGNED: _____ DATE: _____

Moore Markhams is a network of independent firms that are each members of Moore Global Network Limited.
Member firms in principal cities throughout the world.

Moore Markhams Auckland is a partnership of companies A Mehta Limited, SMW Bassett Limited, C P Hemphill Limited, John W Teague Limited, Kiran M Bhikha Limited, Wilson Partners Limited and Wilson Partners (2009) Limited.

Level 1, 103 Carlton Gore Road, Newmarket, Auckland 1023, New Zealand
Telephone (09) 309 6011, Fax (09) 366 0261
admin.akl@markhams.co.nz

Notes:

TERMS OF ENGAGEMENT

Moore Markhams Auckland will compile your financial statements, in accordance with the standards applicable to compilation engagements, from information provided by you. We will not audit, review or otherwise attempt to verify the accuracy of that information.

Our services will not result in the expression of an audit opinion or any other form of assurance on the financial statements nor the fulfilling of any statutory or other audit requirement. Our services cannot be relied upon to detect fraud or error in your organisation.

Our obligations are to:

1. Accurately compile the financial information with due professional care.
2. Process the information in an effective and efficient manner.
3. Respect the confidentiality of the information acquired in the course of our work.

It is understood and agreed that:

1. You will provide us with accurate and complete information necessary to compile such statements and you will accept responsibility for any failure to supply us with all the relevant records and information. This includes information supplied to us for the preparation of Goods and Services Tax Returns.
2. The responsibility for the accuracy and completeness of the assertions in the financial statements remains with you.
3. The financial statements will be conspicuously marked as unaudited and you will attach our disclaimer (which is in a form approved by the Institute of Chartered Accountants Australia and New Zealand) when distributing the financial statements to third parties.
4. The Inland Revenue Department penalties regime is based on voluntary compliance with a new standard of reasonable care. Penalties range from 20% of the tax omitted to 150% dependent on the seriousness of the breach, together with use of money interest, and late payment penalties.
5. Our fees are on a time basis with per hour charge rates varying, depending on the experience of staff and directors engaged. Our payment terms are 20th of the month following invoices unless agreed otherwise (in advance).

If you have any questions please discuss these with us before signing this Questionnaire.

1 RECORDS REQUIRED

Section (a)

- Backup file (e.g. MYOB, Quickbooks, Easybooks, Sage or Cashmanager).
Please note the version of the software and password if any.

YES	N/A
-----	-----

- For Xero, (or similar online products) if you have not already, please invite your Accountant to have access to your online file

YES	N/A
-----	-----

- Bank statements for all bank accounts for the month of balance date and one month following Balance Date. Or if manual records are kept, please provide all bank statements for the whole financial year.

YES	N/A
-----	-----

- Wage records (electronic and/or hard copy)

YES	N/A
-----	-----
- Details of how private share of car expenses, insurances, etc have been treated.

YES	N/A
-----	-----
- Interest and dividend advices

YES	N/A
-----	-----
- Till summary report from 1 April to 31 March

YES	N/A
-----	-----
- Dispensary summary report from 1 April to 31 March

YES	N/A
-----	-----
- Purchase rebates received

YES	N/A
-----	-----

2 CASH ON HAND

Cash on hand should include cash floats and Eftpos/Visa/Amex/Diners and cash sales prior to Balance Date but not banked until after Balance Date.

Cash Float	\$ _____		<table border="1"><tr><td>YES</td><td>N/A</td></tr></table>	YES	N/A
YES	N/A				
Income not banked	\$ _____ (Inclusive of GST)	Date banked	<table border="1"><tr><td>YES</td><td>N/A</td></tr></table>	YES	N/A
YES	N/A				

3 STOCK ON HAND

Stock and work in progress should be valued at the lower of cost or market value. You are required to take stock as close to Balance Date as possible and maintain full records.

Value of stock on hand	\$ _____		<table border="1"><tr><td>YES</td><td>N/A</td></tr></table>	YES	N/A
YES	N/A				
Value of work in progress	\$ _____				
Do these figures include GST? Yes/No					
Basis of valuation	Cost		<table border="1"><tr><td>YES</td><td>N/A</td></tr></table>	YES	N/A
YES	N/A				
	Market		<table border="1"><tr><td>YES</td><td>N/A</td></tr></table>	YES	N/A
YES	N/A				
	Retail		<table border="1"><tr><td>YES</td><td>N/A</td></tr></table>	YES	N/A
YES	N/A				

4 TAX RECORDS

Please provide copies of the following with supporting work papers:

	<table border="1"><tr><td>YES</td><td>N/A</td></tr></table>	YES	N/A
YES	N/A		
- GST Returns	<table border="1"><tr><td>YES</td><td>N/A</td></tr></table>	YES	N/A
YES	N/A		
- FBT Returns	<table border="1"><tr><td>YES</td><td>N/A</td></tr></table>	YES	N/A
YES	N/A		
- RWT Reconciliation	<table border="1"><tr><td>YES</td><td>N/A</td></tr></table>	YES	N/A
YES	N/A		
- ACC invoices/statements	<table border="1"><tr><td>YES</td><td>N/A</td></tr></table>	YES	N/A
YES	N/A		

5 PETTY CASH

Details of all Petty Cash expenditure if not already on reimbursing cheque butt

YES	N/A
-----	-----

6 ACCOUNTS PAYABLE

Please provide list of creditors at Balance Date (INCLUSIVE OF GST)

YES	N/A
-----	-----

PAYE Payable at Balance Date \$ _____

- Copy of Employer Deductions (IR345)
- Suppliers statements at Balance Date (e.g. Propharma, PWL, etc)
- Details of any extended credit, including statements

YES	N/A
YES	N/A
YES	N/A

7 ACCOUNTS RECEIVABLE

Please supply us invoices/reports for the following:

For Fortnightly Claiming

HealthPAC Claim 1st to 15th

YES	N/A
YES	N/A

HealthPAC Claim 16th to last day of month

or For Weekly claiming

HealthPAC Claim 8th to 15th

YES	N/A
YES	N/A
YES	N/A

HealthPAC Claim 16th to 23rd

HealthPAC Claim 24th to last day of month

Shop Debtors

YES	N/A
YES	N/A

Other Debtors

Bad debts written off during the year if any \$ _____ (INCL GST) YES N/A

8 ASSETS PURCHASED/LEASED

Please provide hire purchased agreements, lease agreements, and invoices for all fixed assets costing over \$500 (GST excl.) purchased or leased during the year.

YES	N/A
-----	-----

9 ASSETS DISPOSED

Please provide details of all assets sold, written off or traded in during the year.

YES	N/A
-----	-----

10 MORTGAGES AND LOANS

If you have raised or repaid any new mortgages and/or loans during the year please supply the following information:

YES	N/A
-----	-----

- Mortgage and/or Loan Statements
- Mortgagee or lender
- Principal Sum
- Security
- Term and repayment date
- Current interest rate
- Purpose of Mortgage/loan

YES	N/A
YES	N/A
YES	N/A
YES	N/A
YES	N/A
YES	N/A
YES	N/A

11 PRIVATE MOTOR VEHICLE(S) – BUSINESS USAGE

(This section is not applicable to vehicles owned by companies, where Fringe Benefit Tax is paid)
For business use of privately owned vehicles, a claim for motor vehicle running costs is limited to business use, ascertained from a daily log book.

With a daily log please provide:

Business kms for year _____

Total kms for year _____

Please provide details of all motor vehicle expenses e.g. petrol, insurance, servicing and detail of any sale or purchase of motor vehicle during the year.

Was any private motor vehicle expenses charged to the business accounts?
If so, please provide details. YES N/A

12 PRIVATE USAGE

- Your estimate of the value of business goods taken for private use at cost price per week/year \$ YES N/A
- The cost of domestic power and gas \$
- The cost of any other personal goods or services included in your monthly business payments (not detailed on cheque butts) \$

13 WAGES PAID TO SPOUSE AND/OR FAMILY

If you paid wages to your spouse and/or family please supply details YES N/A

14 USE OF HOME FOR BUSINESS PURPOSES

This may include the use of an area as an office or storage room, and other use of your home for business purposes. YES N/A

What is the percentage of your home used for business purposes? % YES N/A

Expenditure incurred on dwelling: (If paid from business account these should be clearly identified).

- Rates \$
- Water Rates \$
- Interest on Mortgage \$
- Electricity and Heating \$
- Business Toll Calls \$
- Telephone Rental \$
- Insurance \$
- Repairs - Office \$
- Repairs - General \$
- Rent \$
- Others \$

15 SOLICITORS STATEMENTS

Please supply us with all invoices for legal fees paid (if total exceeds \$10,000) and any settlement statements. YES N/A

16 GENERAL

- Have there been any changes in shareholding since the start of the financial year? Please provide details if the company records are not maintained by Moore Markhams Auckland. YES N/A

- Please advise if there are any contingent liabilities you are aware of that existed at Balance Date. These are possible liabilities as a result of past events that depend on the happening of some future event. YES N/A

- Please advise of any matter or circumstance since the end of the financial year, not otherwise dealt with in the information supplied, that has significantly affected, or may significantly affect, the operations of your business, the results of those operations or the state of affairs of your business. YES N/A

- Please advise of any capital commitments which existed at Balance Date. YES N/A

- How many registered LTC patients did your business have at Balance Date?

- What are the opening hours of your business?

What was the dollar value of any gift vouchers you had on hand at the end of the year?